If you can and would like to participate, please join our team on FlipGive.
This is not for everyone, and we completely understand if this type of shopping (with giftcards) is not for you.
Issues, concerns, feedback, bring to the attention of Emily Fieguth.

1. **How do I join the Start Me Up Niagara team?**
   In the email you received there will be a link to take you to our page and join.
   You can do this on your computer or in an app on your phone or tablet.
   Visit FlipGive Join Our Team or https://shop.flipgive.com/onboarding/join?joincode=PVDSR9
   Download the App & Search for Start Me Up Niagara. Set up your account (you just need to enter your email address & a password).

   Or go to FlipGive.com, you can create your account by clicking on the symbol of the person next to the plus sign. You will need our Unique Team Code to join our team – PVDSR9. Click Shop Now and off you go!

2. **Can I share with friends and family?**
   Absolutely!   The more the merrier.   We welcome anyone to participate on our team and fundraise for Start Me Up Niagara. Sent them a join our team through the FlipGive app. At the bottom of the screen see the icons shop – invite- news. Click on INVITE, follow the prompts.   Remember if someone makes a purchase within 14 days of signing up, we receive a bonus $5 towards our fundraising.

   Alternatively, give the person our unique team code PVDSR9 and they can signup through Flipgive.com

3. **Is FlipGive free? How much does it cost to use? It sounds too good to be true.**
   Yes, it's free to use!   There are no hidden fees.   You spend $100 on a gift card and receive a $100 gift card for that retailer.   SMUN receives a % of the sales.   Win-Win!!

4. **How much does FlipGive keep?**
   FlipGive makes it's money by negotiating special deals with its retail partners. Whenever we spend money with one of the retailers by buying a gift card or shopping in the FlipGive app, they reimburse FlipGive a portion of the purchase amount. FlipGive then take a small percentage of that and then pass the rest of that reimbursement on to our team. It's a win-win-win!

5. **Are the cards physical or digital?**
   The gift cards are digital.   You can save them to your FlipGive wallet and use them from there when you are at a retailer.   Or you can add the gift card code to your retailer's app and use them within that app.   (i.e. Tim Hortons or Starbucks).

6. **I don't use apps; how can I participate?**
   See instructions in #1 on how to log in and setup an account at flipgive.com that you can access from your laptop or desktop computer.

7. **Can I give a gift card as a gift?**

Yes, when you are making your purchase, click [Send a Gift] you will be prompted to add the persons email so the system can send them the gift card.   Printing the Gift Card: You can purchase the gift card and then give this to the person.   Go to your account, go to your wallet in the FlipGive system, all your gift cards will be stored here. Simply print out the gift card.   Give this printout to the person you are gifting it to. Purchases of multiple gift cards: You can purchase multiple gift cards, send them by email or print them out to give out as gifts or incentives, follow the steps above for printing

8. **Is there online shopping or just gift cards?**

Yes, when you are in the FlipGive website/app, click on the tab [All Brands], the click on the [Online] find a listed retailer and follow the prompts.   Follow the prompts to [Shop Now]. purchases made through our team page will earn us cash back. Note: there are restrictions on using credits or points to pay. Follow retailers' instructions.

9. **Which stores can I shop from?**

When you are in the app click on [ALL BRANDS] upper right side to check out the extensive list to find the brands you can shop from and start earning on your purchases today!

10. **How do I use the gift card to make purchases?**

There are a few ways and you can choose what is best for you.
1- Gift cards are held in your wallet in the FlipGive app.   At checkout, open the app, go to your wallet and the cashier can scan the gift card to complete the transaction.
2- Use the gift card # and add to your app for that retailer (i.e Tim Hortons or Starbucks)
3- Move the gift cards to your phones wallet app and use from there.
4- From your computer or laptop, log into your FlipGive account, go to your wallet, print out the gift cards and use this to pay for your transactions at the store location.

11. **How can I protect my privacy?**

We don't want anyone sharing their name or spending habits.   We have set the privacy settings so the system replaces names with team member ID and hides profile image.   Only you will know what you have purchased.

When you are at the Checkout when you get to the Message section you should select MAKE MY CONTRIBUTION ANONYMOUS. Alternatively, you can use a pseudonym or nickname when setting up your account. But again, we have set things so no names are used, just a team #.

12. **How do I turn off the notifications?**

This is in the Privacy section of the app where you can set things to your personal preferences.   Being that we are team working towards a common goal, the app likes to tell everyone how we are doing.
If that is not for you, we understand and here is how to set things to suit what you want to see and when.

Go into settings (the icon of a person in the upper right corner of the app). Scroll down to USER SETTINGS. Scroll down to PRIVACY. Click the appropriate options that you prefer. (full, partial, hidden) Now scroll down to SHOPPING TRIPS, click on Hide purchase details.
Scroll down to NOTIFICATIONS, click the appropriate box for your preferences. (earning opportunities or team activity and updates).